

5 November 2019

Auckland DHB
Chief Executive's Office
Level 1
Building 37
Auckland City Hospital
PO Box 92189
Victoria Street West
Auckland 1142

Email: ailsac@adhb.govt.nz



Re: Official Information Act request – NASC waiting list for aged home support

I refer to your Official Information Act request dated 14 October 2019 requesting the following information.

The Home and Community Health Association requests details as to the number of persons on the Auckland DHB's Needs Assessment Service Coordination (NASC) waiting list for aged home support.

Specifically, the request is for:

1. The total number of people in the Auckland DHB area receiving aged home-based support services as at 30 September 2019.

The total number of people in the Auckland DHB area receiving aged home-based support services as at 30 September 2019 was 3620.

2. The total number of people referred to the Auckland DHB NASC for assessment for home-based aged support services, as at 30 September 2019, where the referral/non-referral to HCSS services is yet to occur.

13 not yet assessed.

3. The total number of people, with a completed assessment for home-based services, referred for service to a HCSS provider during the month of September 2019.

57

4. The total number of people, with a completed assessment for home-based services during the month of September 2019, where no referral is to be made for such services.

This request is declined as the information requested does not exist – s18(e). We do not collect this data.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully

Ailsa Claire, OBE
Chief Executive

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