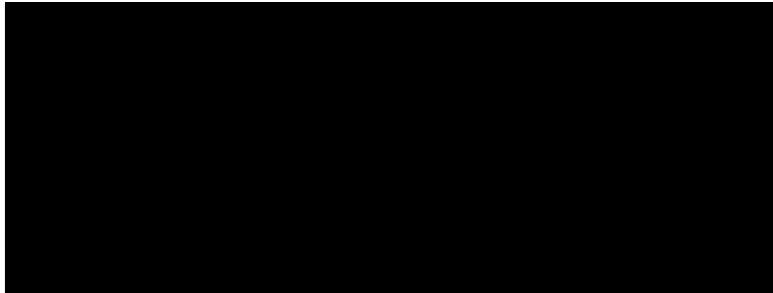


3 December 2020



I refer to your Official Information Request dated 8 October 2020 to the Ministry of Health (MoH) and transferred from the MoH to Auckland DHB on 6 November 2020 requesting the following information:

- 1. The total cost of providing private security to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**
- 2. The number of household provided with private security because they have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**
- 3. The average cost per household for providing private security to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**
- 4. The total number of hours for which private security has been provided to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**
- 5. The average number of hours for which private security has been provided to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**
- 6. How many households who have spent managed isolation and or quarantine at their homes since March had 24/7 security for two weeks , broken down by region and month.**
- 7. The details of the security arrangements - how many security staff were involved, what training they had , broken down by region and month**

I am responding on behalf of the Northern Region Health Coordination Centre (NRHCC), the COVID-19 response team set up by the Northland, Waitematā, Auckland, and Counties Manukau DHBs.

We hold information on community cases of COVID-19 who spent quarantine in their homes in August, September, and October 2020 instead of transferring to Jet Park Hotel, the Auckland quarantine hotel. Before this time exemptions for community cases were managed by the Ministry of Health. Exemptions for returnees who wish to spend managed isolation or quarantine at their homes are managed by MBIE.

Answers to your questions follow:

- 1. The total cost of providing private security to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**

The average cost of providing private security to households per month from August 2020 to October 2020 was \$20,617.90 excl GST.

Note we have withheld the cost of providing security to households per month under section 9(2)(b)(ii) of the Official Information Act as the information would unreasonably prejudice the commercial position of the supplier.

- 2. The number of household provided with private security because they have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**

Month	Region	Number of households*
August 2020	Metropolitan Auckland	<5
September 2020	Metropolitan Auckland	5-10
October 2020	Metropolitan Auckland	<5

*Note that some households were provided with private security in more than one month

Note that we have withheld specific numbers under section 9(2)(a) of the Official Information Act to protect the privacy of individuals.

- 3. The average cost per household for providing private security to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**

Note that we have withheld the average cost of providing private security per household under section 9(2)(b)(ii) of the Official Information Act as the information would unreasonably prejudice the commercial position of the supplier.

- 4. The total number of hours for which private security has been provided to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**

We have withheld the number of hours for which security was provided to households per month under section 9(2)(b)(ii) of the Official Information Act as the information would unreasonably prejudice the commercial position of the supplier.

- 5. The average number of hours for which private security has been provided to people who have spent managed isolation and or quarantine at their homes since March, broken down by region and month.**

Private security is provided 24/7 for all households for the duration of their quarantine, typically 14 days.

We have withheld specific details under section 9(2)(b)(ii) of the Official Information Act as the information would unreasonably prejudice the commercial position of the supplier.

6. How many households who have spent managed isolation and or quarantine at their homes since March had 24/7 security for two weeks, broken down by region and month.

Private security is provided 24/7 for all households for the duration of their quarantine, typically 14 days.

Note that we have withheld additional details under section 9(2)(a) of the Official Information Act to protect the privacy of individuals.

7. The details of the security arrangements - how many security staff were involved, what training they had, broken down by region and month

Individual security guards are supervised by their employer and receive training and orientation specific to this work.

We have withheld specific information relating to training and numbers of staff under section 9(2)(b)(ii) of the Official Information Act as the information would unreasonably prejudice the commercial position of the supplier.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland District Health Boards website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive of Te Toka Tumai (Auckland District Health Board)

